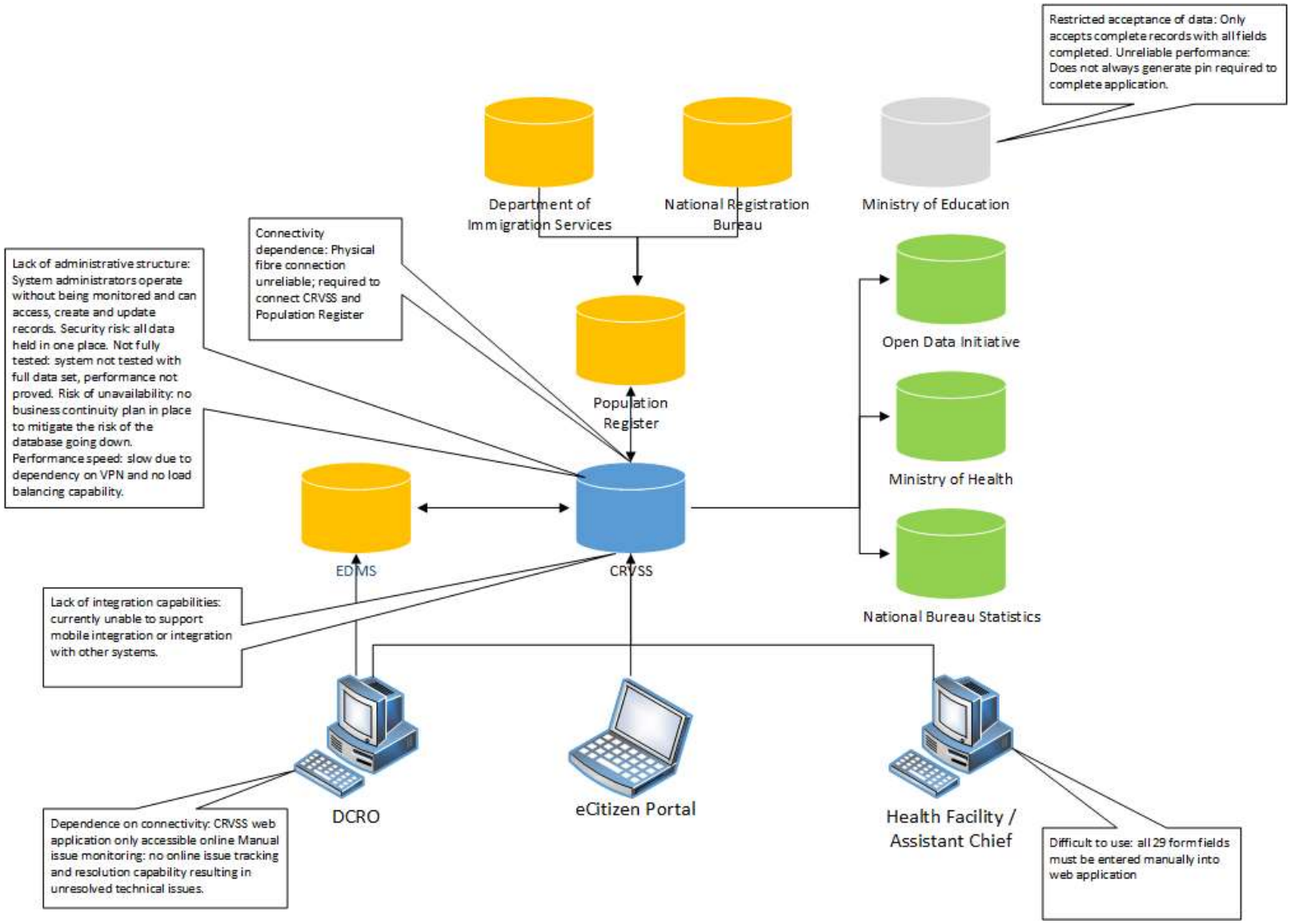
Restricted acceptance of data: Only accepts complete records with all fields completed. Unreliable performance: Does not always generate pin required to complete application.
Department of Immigration Services
National Registration Bureau
Ministry of Education
Connectivity dependence: Physical fibre connection unreliable; required to connect CRVSS and Population Register
Lack of administrative structure: System administrators operate without being monitored and can access, create and update records. Security risk: all data held in one place. Not fully tested: system not tested with full data set, performance not proved. Risk of unavailability: no business continuity plan in place to mitigate the risk of the database going down. Performance speed: slow due to dependency on VPN and no load balancing capability.
Population Register
Open Data Initiative
Ministry of Health
EDMS
CRVSS
National Bureau Statistics
Lack of integration capabilities: currently unable to support mobile integration or integration with other systems.
DCRO
eCitizen Portal
Health Facility / Assistant Chief
Dependence on connectivity: CRVSS web application only accessible online Manual issue monitoring: no online issue tracking and resolution capability resulting in unresolved technical issues.
Difficult to use: all 29 form fields must be entered manually into web application