**CRVS Business Architecture [INSERT NAME OF COUNTRY]**

**CRVS Business Context**

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| Mandate |
| What is your organisation’s mandate? |
| Objectives |
| What are the specific objectives of your organisation? |
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| Operational Drivers |
| What are your operational drivers? E.g. Cost-reduction, improved service delivery etc. |
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**Organisational Context**

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| Actor | Responsibility |
| e.g. Ministry of Health | e.g Responsible for the registration of children born in medical facilities |
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* Insert organisation structure diagram including:
* Overall Responsible Ministry.
* Specific CRVS groups e.g. Steering Committee.
* All departments that act within the CRVS context.
* Relationships between relevant departments.

**CRVS Legal & Policy Foundations**

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| Legal & Policy Provision | Description |
| e.g. Specific constitutional provisions |  |
| Specific legislation that provides the foundations for CRVS e.g. Births and Deaths Act |  |
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**CRVS Services**

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| Service | Process | Client | Performance Indicator | Target |
| e.g. Registration, Production of Vital Statistics etc. | e.g. Birth, death, marriage | e.g. Public, National Statistics Office | e.g. % of all children registered within 30 days. | e.g. 95% |
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**CRVS Programmes**

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| Title | Objectives |
| e.g. Digitisation of CRVS Systems; Increasing demand for Birth Registration |  |
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**CRVS Processes**

Primary (Core) Processes

* Represent the essential activities an organisation performs to fulfill its mission
* Make up the value chain where each step adds value to the preceding step as measured by its contribution to the creation or delivery of a product or service, ultimately delivering value

Support Processes

* Support primary processes, often by managing resources and/or infrastructure required by primary processes
* Examples of support processes include information technology management, facilities or capacity management and human resource management

Management Processes

* Used to measure, monitor and control business activities

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| Business Process | Description |
| e.g. Birth Registration (current, late, delayed) | e.g. The end-to-end birth registration process, from notification to certification and sharing of vital statistics data with authorised agencies |
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**CRVS Business Requirements**

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| Requirements |
| 1. e.g. Citizens must be able to access registration services within the community |
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